

The Urgency of Counselor Ethics in Providing Services to Counselees

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ABSTRACT

This study aims to determine the important role of ethical values for a counsellor in providing services to counselees. The research method used is literature study or literature review. Literature review research is a series of activities related to library data collection methods reading and recording and processing research data, there are twenty articles/scientific works reviewed in this article regarding counsellor ethics. Based on the results of the study or literature review that has been conducted, one of the values that must be possessed by a counsellor to build effective interactions between counsellors and clients is ethical values. Counselors in doing their work are protected by a counselor's code of ethics which functions as a limitation, and work rules for counselors /counseling teachers. The counselor's code of ethics is a moral foundation and professional behaviour guidelines that must be upheld and implemented by every member of the guidance and counseling profession in Indonesia. The code of ethics is prepared to serve as a guideline or guide counselors in doing their work so that guidance and counseling services run optimally.

Keywords: *ethical values; counselor code of ethics; counselee; counseling service*



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INTRODUCTION

One of the values that a counselor must have to create effective communication between the counselor and the counselee is ethical values. Ethical values are everything related to commendable values. So ethical values are how people behave towards others in accordance with applicable standards. (Anriani & Maemonah, 2021) Ethics means knowledge of what is good and what is bad as well as moral rights and obligations (akhlak). (Fauziah et al., 2021) Ethics is an important component that everyone needs to take good care of, especially those with professional skills and social work in implementing the professional phase in practice. The importance of the role of values and ethics in social work makes them one of the basic knowledge bases that must be possessed by social workers, one of whom is a counselor. Values and ethics are ultimately the keys to directing good or bad behavior. (Widapratama & Raharjo, 2017). In guidance and counseling practice, some of the most important principles, including client confidentiality, volunteerism, openness, and client participation in decision-making, are also referred to as fundamental ethical principles. These fundamental ethical principles must always be applied by counselors. According to Hepner, Wampold, and Kivlinghan (2008), developments in the field of guidance and counseling require counselors as implementers and researchers to pay attention to some basic ethics that must be applied in guidance and counseling research. The basic ethics are as follows: 1) prioritizing non-maleficence efforts; 2) pay attention to the aspect of benefit (beneficence); 3) maintaining independence (autonomy); 4) maintain justice (justice); and 5) obeying authority figures (loyalty) (Hariko, 2016).

Ethical values are one example of values that a counselor absolutely needs to uphold in order to foster a productive working relationship between him and his client. Every human person has value, whether they choose to act in ways that benefit society or not. According to etymological research, the term "ethics" is derived from the Latin word "ethicus", and the same term in Greek, "ethicos", which means custom. Meanwhile, the term "ethics" refers to a field of study that analyzes the question of whether certain human actions or behaviors are appropriate or inappropriate. The sum of all things related to admirable qualities is known as ethical values. Ethical principles are often called character values or personality values (Maemonah, 2021). Ethics plays an important role and guides human behavior. This also applies to counselors who must have communication ethics in counseling services. Knowledge, skills, and personality alone cannot make you a consultant. (Persada et al., 2022) However, good ethics are needed so that the counseling process runs smoothly. Etymologically ethics is defined as: (1) knowledge of right or wrong and moral rights and obligations, (2) A set of principles or values related to morality, (3) a group or society associated with right or wrong.

The counselor's code of ethics which is also a professional limitation and guideline for counselors and BK teachers, provides protection for counselors while carrying out their duties. The code of ethics is designed to function as a guide or road map for counselors in carrying out their profession, with the ultimate goal of ensuring that guidance and counseling services run as effectively as possible. (Ariadi Nugraha, 2019) The Indonesian Guidance and Counseling Code of Ethics is a collection of norms, beliefs, and morals that guide guidance and counseling service professionals in their professional and social lives in Indonesian society. Norms ensure that guidance and counseling professionals share principles and morals. (PBABKIN, 2018) Thus, a counselor must work to improve his self-image so that it becomes positive and beneficial for his work. Counseling professionalism and ethics can achieve this. This maximizes the self-development of each counselee. (Hartono, 2011) Counseling requires a code of ethics, a guiding code of ethics and requires counselors to provide input to counselees who adhere to social and professional norms (Bunyamin, 2022). According to Alfaiz Faiz (2018) in his research on the ethics of guidance and counseling in a philosophy of science approach explaining that guidance and counseling as a multidisciplinary applied science, has an important role in education to shape the environment and conditions of counselees/clients to be better by applying the ethical dimensions that become the basis of moral philosophy for the science of guidance and counseling. a counselor must uphold ethical values in carrying out his counseling expertise and personalize the ethical dimensions of the con alternating in the practice of counseling services. Desi Alawiyah (2020) in her research on identifying ethical concepts and attitudes of professional counselors in guidance and counseling also explains that a professional counselor must have professional ethics and attitudes. Counselor professional ethics are rules of behavior that become a reference for counselors in carrying out their duties or responsibilities in providing guidance and counseling services to counselees. Based on the description above, this writing aims to determine the important role of ethical values for counselors in providing services to counselees, so that later a professional counselor can be formed in terms of ethics, attitudes, and personal qualities of the counselor, and guidance and counseling services can run optimally.

METHOD

The method used is literature study or literature review. the researcher examines the library materials related to the discussion, namely the urgency of counselor ethics in providing services to counselees. Literature review research is a series of activities related to methods of collecting library data, reading, and taking notes, as well as processing research data. The literature study includes twenty articles/scientific works related to counselor ethics. Descriptive analysis involves going over the material periodically to help the reader understand it. The literature study critically analyzes the information, concepts and findings in this study. (Devi Ratnasari, 2022). The following details the articles/scientific works reviewed in this article.

Table 1. Details of Scientific Articles/Works

Writer	Article Title	Year	Journal Name	Publisher
Aniswita Neviyarni Mudjiran Herma Nirwana	Code of Ethics for Counseling: Theoretical and Praxis	2021	Inovasi Pendidikan	FKIP UMSB
Niru Anita Sinaga	Code of Ethics as a Guideline for the Implementation of a Good Legal Profession	2020	Jurnal Ilmiah Hukum Dirgantara	Fakultas Hukum Universitas Dirgantara Marsekal Suryadarma
Rita Anriani Maemonah	The Ethical Value of Counselors in Building Effective Interactions Between Counselors and Counselors at SMP PGRI Kota Dumai	2021	Jurnal Al-Taujih	UIN Imam Bonjol Padang
Ariadi Nugraha Sri Hartini Khansa Salsabila	Counselor Personality and Ethics Development to Prepare Students for Professional Guidance and Counseling	2019	Prosiding Seminar Nasional	FIP Universitas Muria Kudus
Bunyamin	Standardization of the Code of Professional Ethics for Guidance and Counseling	2022	Jurnal Sains Riset (JSR)	Universitas Jabal Ghafur
Devi Ratnasari Syska Purnama, Agus Taufiq	Pedagogic Values in Counselor Professional Education in an Effort to Build BMB3 Dynamics (Thinking, Feeling, Behaving, Acting, Responsible	2022	Terapeutik: Jurnal Bimbingan dan Konseling	UNINDRA
Fauziah Neviyarni Yarmis Syukur	Implementation of Guidance for the Bride and Groom Group in Building Family Communication Ethics	2020	An- Nadwah	STAI An-Nadwah Kuala Tungkal, Jambi
Siti Haolah Atus Rima Irmayanti	The Importance of Personal Qualities of Counselors in the	2018	FOKUS	STKIP Siliwangi Bandung

Writer	Article Title	Year	Journal Name	Publisher
	Implementation of Individual Counseling			
Happy Karlina, M Darojaturroofi'ah, S	Ethics and Competence of Counselors as Professionals (A Systematic Literature Approach)	2022	Jurnal Peedagogy	Fakultas Ilmu Pendidikan dan Psikologi, UNDIKMA
Rezki Hariko	Basic Guidance and Counseling, Values and Individual Well-being: A Literary Study	2016	Jurnal Konseling dan Pendidikan	iicet: Indonesian Institute for Counseling Education and Therapy
Hartono	Future Counselor Professional Education Programs and Challenges in the Age of Globalization	2011	Jurnal Psikologi Pendidikan dan Bimbingan	BK FKIP Universitas PGRI Adi Buana Surabaya
Rima Irmayanti	Guidance and Counseling as a Special Profession	2018	Quanta	STKIP Siliwangi
Kushendar Aprezo Pardodi, M Indah Fajrotul. Z Hartika Utami, F	The Development of Counseling in the 21st Century: Counselors as a Profession that Prioritizes the Responsibility of Effective Life Counseling	2018	Innovative Counseling	BK FKIP Universitas Muhammadiyah Tasikmalaya
Ach Sudrajat, N Findivia Engga, F Najlatun Naqiyah	Axiology Study of Counselor Ethics in Improving Individual Counseling Service Delivery in Schools	2022	Jurnal Filsafat Indonesia	Universitas Pendidikan Ganesha
Astarie Nurmaulidya Nurbaeti Happy Karlina, M	Counselor Knowledge in Professional Ethics in Community Setting Counseling	2021	Jurnal Edukasi: Jurnal Bimbingan dan Konseling	Fakultas Tarbiyah, Prodi BK, UIN Ar-Raniry, Banda Aceh
Riska Darmayanti Maturidi Asmadin Reda Yani	Ethics of Interaction Between Counselors from the Prophet's Hadith	2022	At-Tarbawi: Jurnal Pendidikan, Sosial, dan Kebudayaan	FTIK IAIN Langsa
Amalia Putri	The Importance of Personal Qualities of Counselors in Counseling To Build a Relationship Between Counselor and Counselor	2016	Jurnal Bimbingan dan Konseling Indonesia	STKIP Singkawang
Fadila Rama. W Santoso Tri, H	The Importance of Understanding the Role and Function and Code of Ethics for Social Worker Supervision in the Social Worker Profession in Indonesia	2017	Jurnal Penelitian dan PKM	Ainarapress

Writer	Article Title	Year	Journal Name	Publisher
ABKIN	Indonesian Guidance and Counseling Code of Ethics	2018		Yogyakarta
Prayitno	Successful Professional Counseling: Support Services and Activities	2018	PT. Raja Grafindo Persada	

RESULTS AND DISCUSSIONN

Counselor Code of Ethics

Ethics is defined as a science that studies the value system (morality) applied in social and cultural life and the scientific system that exists in human life. Ethics also reflects the consideration of good and bad deeds and attitudes in relationships between people. When we talk about what values are considered good or bad, it all has to do with how a person uses his scientific goals. Ethical values are further developed by formulating ethical rules so that scientific guidelines and advice can be applied and also promulgated by the government. (Nurmaulidya et al., 2019). Ethics are needed in all aspects of human life, because ethics play an important role and become a code of behavior for individuals or groups. Knowledge, skills, and personality alone do not make being a consultant. However, good ethics are needed so that the counseling process runs smoothly. Ethics play an important role and guide human behavior. This also applies to counselors who must have communication ethics in counseling services. (Persada et al., 2022) Based on literature review and author studies, scientific articles/papers relevant to the author's article were found, namely:

Table 2. Relevant Research

Writer	Heading	Year	Result
Fadila Rama, W Santoso Tri, R	The Importance of Understanding the Role and Function and Code of Ethics for Social Worker Supervision in the Social Worker Profession in Indonesia	2017	Based on research conducted by Fadila Rama, W and Santoso Tri, R that ethics is the most important component that must be maintained properly by all humans, especially for someone engaged in professional and social work, where the code of ethics is a guideline in carrying out their profession in a work role between social workers and clients.
Rita Anriani Maemonah	The Ethical Value of Counselors in Building Effective Interactions Between Counselors and	2021	Based on the results of research conducted by Rita Anriani and Maemonah that a counselor is a profession dedicated to human benefit, in

	Counselors at SMP PGRI Kota Dumai		accordance with the knowledge and experience they have. For this reason, counselors must have good ethical values in themselves, where one of the values that a counselor must have in order to build an effective relationship between counselors and counselors is ethical values.
Desi Alawiyah Hayatul Khairul, R Syahiti Pernanda	Identify the Ethical Concepts and Attitudes of Professional Counselors in Guidance and Counseling	2020	Based on research conducted by Desi Alawiyah et al that a professional counselor must certainly have professional ethics and attitudes, where ethics is a reference for a counselor to carry out his responsibilities in providing guidance and counseling services to counselors.

Acode is one that is used to indicate something that is considered important. A symbol or some form of writing that has a specific meaning can serve as a code. According to Nurfuadi, Code means "writing" that is passed (word or sign). While ethics is a collection of ideas or norms that can be accepted by people in a context, societal standards determine what is good or bad. Bixler defines ethics as behavior based on local values. Thus, the code of ethics is an ethical guideline for an activity or a code of conduct for behavior (Irmayanti, 2018). Codes of ethics are moral principles related to the profession and are systematically drafted. A professional code of ethics is a standard approved and accepted by a professional group, which teaches or instructs members on how to act and at the same time guarantees the moral quality of the profession in the eyes of the public. (Anita Sinaga, 2020) The counseling code of ethics is a set of moral principles and professional code of conduct that must be adhered to and applied by counselors. The relationship between counselors and counselors in carrying out the counseling process, in order to run well, an understanding of the limits of responsibility of each role is needed in accordance with applicable ethical principles. To maintain professionalism in the provision of counseling services, counselors must experiment with various strategies to develop their knowledge and improve applicable ethical standards (Nurismawan et al., 2022).

Counselors must follow the code of ethics in carrying out their duties. A code of ethics in guidance and counseling is an agreed set of principles, values, and attitudes. The code of ethics protects counselors from malpractice charges. To follow ABKIN's General Manager code of ethics, counselors must be polite, understanding, honest, trusting, empathetic, and accepting counseling (2018). Altruistic counseling is also necessary. (Nurismawan et al., 2022) Altruistic counseling involves counselors serving clients' needs, interests, benefits, and happiness. This counseling service benefits customers, not counselors (Prayitno, 2018). However, there are still many guidance and counseling teachers who when providing guidance and counseling services do not apply the code of ethics or even do not want to apply the code of ethics at all. This is really regrettable. Because of this, bad stigma is associated with counseling instructors as a consequence of inappropriate approaches offered to students by counseling teachers. This is because the approach is not right given to students by counseling guidance teachers. Glading refers to a number

of different ethical rules that are often violated and abused by counselors, particularly in the context of therapy. Here are some examples: 1) not maintaining the trust of the constellation; 2) commit acts beyond his competence; 3) claim the expertise he has; 4) negligence in practice; 5) impose the values he professes on the constellation; 6) counselors make counseling dependent on decision making; 7) the counselor commits immoral acts with the counselor; and 8) failing to maintain the confidentiality of counseling information (Nurismawan et al., 2022). Furthermore, according to Ramley in Gladding (2012) It has been stated that counselors who are incapable of understanding their client's values, ethics, and commitments may undermine the client's efforts to achieve his goals, which is something that should be avoided at all costs. When a person decides to become a counselor as a profession, they eventually realize that the practice of counseling is governed by a number of laws as well as ethical guidelines. This can be considered as a prerequisite for becoming a counselor who is able to understand the norms and standards that develop in society. Clients may get the idea that counseling is a respected profession that is essential to the operation of society if counselors continue to uphold the values specified in the code of ethics (Kushendar et al., 2018).

Counselors must follow the rules, guidelines, and principles of the profession. (Aniswita, Neviyarni, 2021) Professional ethics help guide and advise. The ethics agreement is professional. As a guidance and counseling teacher cannot be separated from the principles and ethics he adheres to, the services provided must pay attention to ethics and competence. counselor-teacher is owned. Thus, guidance and counseling services may have different purposes (Happy Karlina Marjo, 2022). Indonesian guidance and counseling professionals must follow the counselor's code of ethics. The Indonesian Guidance and Counseling profession carries out this task. This rule applies to all Indonesian advisory and counseling professionals, regardless of position or region. ABKIN (2018) defines a counselor's code of ethics as a set of norms, standards, values, and morals that guide their professional and social behavior in a particular culture. These conventions, institutions, beliefs, and morals determine how professionals engage with clients and society. SK No.009/SK/PBABKIN/VIII/2018 is where ABKIN wrote the Indonesian guidance and counseling code of ethics. The code of ethics includes: 1) the counselor's mandate and competence, which includes: a) values, attitudes, skills, knowledge, and insights in guidance and counseling; b) recognition or validity of their abilities and authority as counselors; 2) Professional activities: a) counseling services in general; b) practice in units or institutions; c) independent practice; d) peer support; e) information and research; f) assessment or evaluation; 3) 4) Violations and sanctions: a) violations, b) penalties, and c) execution. The Indonesian Counseling Code of Ethics aims to assist counselors, promote professional organizations, solve difficulties, and protect counselors from counsellors.

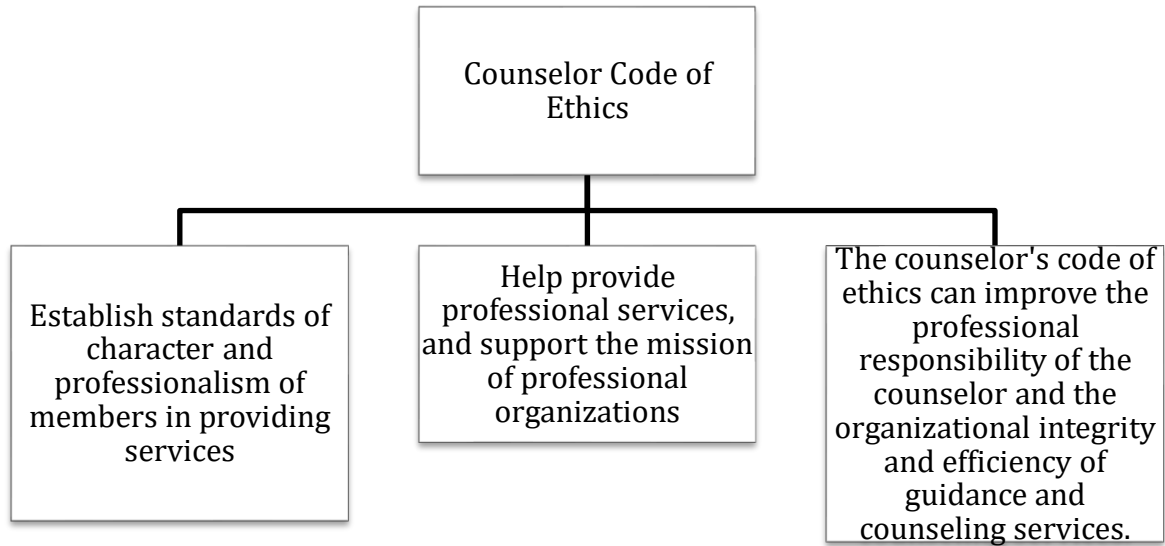


Figure 1. The Urgency of a Code of Ethics for Counselors

The importance of the existence of a code of ethics, including: The code of ethics protects professionals from government interference. a) the code of ethics controls internal differences and quarrels, ensures stability in the profession; b) protect practitioners from the public, especially for small complaint practices; and c) if the counselor behaves ethically, then his behavior will be judged according to general norms. A code of ethics is an integral part of the profession because it establishes guidelines on how members should behave. Because it is important for career. The code of conduct protects both the profession and the people who use its services, making them feel safe and secure. According to Wibowo, the existence of a code of ethics in the counseling profession is an absolute prerequisite for the existence of the counseling profession or is an important component of the identity of the counseling profession. As a result, one of the qualifications of a counselor is to display a level of professionalism that is in accordance with the values that exist in today's society and the norms that he adheres to. Therefore, all members of the profession must comply with the regulations that have been set, and those who violate these norms will be subject to sanctions or punishments imposed by the community where the organization is located (Irmayanti, 2018).

Counselor Personality and Ethics

The personality of the counselor is the most important factor in counseling. The personal qualities of the counselor are criteria that apply to all aspects of personality that are very important and determine the effectiveness of the counselor compared to the training he or she has. (Haolah et al., 2018) Corey explains that being an effective counselor is the most important part of counseling. Several studies of counseling experts explain that the effectiveness of counselors is largely determined by their personal characteristics (Putri, 2016). A professional counselor must

have a good personality, good ethics and behavior, a healthy personality, alert, steady, and always ready to help the counselor overcome difficulties. Healthy people are alert, stable, and present (Aniswita, Neviyarni, 2021). A professional counselor must have a good personality, good ethics and behavior, a healthy personality, alert, steady, and always ready to help the counselor overcome his difficulties. Maftu Holik (2016) also discusses counselor ethics, including the following: 1) recognizing counselors as different individuals who can solve their problems, 2) keeping counseling problems, names, and data from supervision, and 3) conducting counseling sessions privately. 4) lend their talents 5) If the counselor cannot help the counselor, they must delegate. 6) Improve overall professionalism through seminars, research, and other personal development in related disciplines, 7) Adapt professional behavior to the needs of the counselor, 8) Form relationships or engage with other stakeholders to best serve the counsellor. 9) Monitor your ability and performance to improve. 10) Avoid exploiting counselors (Aniswita, Neviyarni, 2021).

Some of the most important principles, including client confidentiality, volunteerism, openness, and client participation in decision-making, are also referred to as fundamental ethical principles. These fundamental ethical principles should always be applied by counselors. According to Hepner, Wampold, and Kivlinghan (2008), the development of the field of guidance and counseling requires counselors as implementers and researchers pay attention to some basic ethics that must be applied in guidance and counseling research. The basic ethics are as follows: 1) prioritizing non-harmful efforts (nonmaleficence); 2) pay attention to aspects of expediency (beneficence); 3) maintaining independence (autonomy); 4) maintaining justice; and 5) obey authority figures (loyalty) (Hariko, 2016).

CONCLUSION

Guidance and counseling have an important role in education to shape the environment and conditions for the better. One of the values that must be possessed by a counselor to build effective interaction between counselors and counselors is the value of ethics. A counselor must uphold ethical values in counseling to assist counsellors in solving their problems. In addition to having insight, knowledge, and skills a professional counselor must certainly have professional ethics and attitudes as well. In providing services to counselors, a counselor must apply a code of ethics for guidance and counseling, where the code of ethics is used as a reference or guideline for counselors in carrying out their duties, or responsibilities in carrying out guidance and counseling services to counselors.

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